

Xymba USB DiscFlip: After launching the software, LightScribe Print icon does not appear in the toolbar.

There could be several reasons for this.

Reason 1: A non LightScribe RW-drive is installed in the unit.

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Recommendation 1:

Check the unit's Serialnumber, shipping record or log file to see if the drive is LightScribe RW-drive.

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Reason 2: LightScribe System Software (LSS) and LightScribe Windows Public SDK (SDK) were not successfully installed during the software installation.

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Recommendation 2:

Check whether the customer has installed LSS and SDK. Go to [Start] -> [Program] to see if it is installed or go to [Setting] -> [Control Panel] -> [Add/Remove program]. After completing the installation, LightScribe Print will appear.

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Reason 3: Conflict between UAC and LS Print function. (Only **Vista**)

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Recommendation:

Deactivate the UAC function and see info below:

<http://www.howtogeek.com/howto/windows-vista/disable-user-account-control-uac-the-easy-way-on-windows-vista/>

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Reason 4: Not log in as Admin (only **Vista**)

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Recommendation 4:

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Log in with the Admin account.

Unique solution ID: #1018

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